



Settlement
Council
of Australia

2023-2028

Strategic Framework



Our Vision

An Australia where all people of migrant and refugee backgrounds belong, thrive and experience fulfilling lives.

Our Purpose

The Settlement Council of Australia is the national peak body representing the settlement sector. We provide leadership to the settlement sector and broader society to enable people of migrant and refugee backgrounds to experience positive settlement outcomes.

Our Values

We are deeply committed to working with **integrity** and **respect**. We keep our promises and act with **honesty**, **kindness**, and **fairness**. We exercise our position of leadership with **humility**. We maintain trusted relationships by **listening**, **partnering**, and being **accountable** to our members, migrant and refugee communities, and other partners.

Our Work

Our efforts are divided into three main categories:

POLICY, RESEARCH AND ADVOCACY

We are a trusted source of policy advice. We translate sector insights into solutions that enhance the economic and social inclusion of migrants and refugees. SCOA's membership network is Australia's single largest body of experts in working with migrant and refugee communities. We engage this network at a grassroots level to produce research and policy positions that are informed, practical and credible.

SECTOR DEVELOPMENT

We articulate the standards for good settlement. To achieve these standards, we support organisations and individuals with tools such as training, networking opportunities, and sharing good practice. We leverage the sector's expertise, while bringing in global best practice and contemporary evidence.

NATIONAL COORDINATION AND PROJECTS

SCOA has a comprehensive member network with a broad nationwide reach. We lead and deliver national projects that drive collaboration with a broad range of member organisations, migrant and refugee communities and other stakeholders. Through this work, SCOA maximises the reach and impact of the settlement sector.

OUR STRATEGIC GOALS

Policy, research and advocacy

- ▶ Policy makers are well informed when it comes to settlement policy
- ▶ Our advocacy influences policy
- ▶ We are actively sought out for advice on settlement

Sector Development

- ▶ Settlement workers feel supported in their professional development
- ▶ Organisations are implementing sector standards
- ▶ We establish a platform for professional collaboration to collectively elevate our work

National Projects

- ▶ We ensure SCOA's membership network is well utilised
- ▶ We leverage our network to reach migrant and refugee communities
- ▶ We maintain strong trust with our membership network and with government and other partners as the foundation for effective collaboration on national projects

Organisational Capability

- ▶ Strong trust and legitimacy among all key stakeholders
- ▶ A strong and dedicated national membership base
- ▶ A diverse and committed team with a range of strong, relevant skills and vast experiences nationally and internationally
- ▶ Consistent and diversified funding to continue our core work
- ▶ Strong organisational governance, management and operational processes

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