

CASE STUDY:

Let's Talk



CatholicCare Tasmania provides conversational style English practice for people from refugee and migrant backgrounds

AT A GLANCE



Target Participants
Migrants and refugees



Aim
Provide conversational English practice



Organisations Involved
CatholicCare Tasmania



Location
Tasmania



Funding
SETS, Department of Home Affairs

The Let's Talk program was developed by CatholicCare's Multicultural Service Program (MSP) to provide English language support to people from refugee or migrant backgrounds.

The group provides conversational style English practice for people who have completed their 510 allocated hours of the Adult Migrant English Program (AMEP) and haven't progressed to The Skills for Education and Employment (SEE) program, or are carers of young children or other family members and haven't been able to attend AMEP.

Many of the participants at Let's Talk are illiterate in their first language, and some have never received a formal education. Let's Talk provides them with an opportunity to improve their English whilst also increasing their confidence to use these skills in their everyday life.

The benefits for participants of the program include:

- Increased social connectedness and inclusion
- Enhanced social and life skills to integrate and settle into the Australian community
- English language skills to support social interaction within the local community and with service providers, schools and other organisations.

Let's Talk is run by a group of volunteers who dedicate a few hours a week to provide English support. The program is overseen by a Settlement Engagement Transition Support (SETS) caseworker, and is funded by The Australian Department of Home Affairs.

"I have improved a lot now I can go to the market by myself and even to Centrelink. I can also ask direction in English. I have improved so much"

"I have learned to greet in English and also how to catch buses. The numbers I have learned here helped me a lot"

For more information please visit:

<https://www.catholiccasetas.org.au/msp-english-conversation-group>

