

# CASE STUDY:

## Work & Welcome



Multicultural Australia connects new Australians with Queensland businesses through the 'Work & Welcome' Program

Multicultural Australia connects new Australians to Queensland businesses through the *Work & Welcome* Program.

*Work & Welcome* partners with local businesses to fund 12 week paid work placements for newly arrived Australian.

These placements provide participants with Australian work experience, as the lack of Australian work experience is a key barrier for newly arrived Australians to find employment matching their skills.

*Work & Welcome* has connected with over 40 employers, and organised over 200 placements.

70% of program participants end up with an ongoing job outcome.

More than 80% of host employers say *Work & Welcome* enabled them to access new customers, think and engage differently, and innovate new services and products. Team members working alongside *Work & Welcome* placements tell of rich and rewarding experiences.

### AT A GLANCE



#### Target Participants

New Australians in Queensland



#### Aim

To provide work experience and mentoring



#### Organisations Involved

Multicultural Australia



#### Location

Queensland



#### Funding

Staff payroll contributions or direct employer contributions

*"We are busy building a culture that values diverse and future-focused thinking, inclusivity, asking for help and a willingness to 'go the extra mile'. Work & Welcome lays a really valuable role here, bringing in fresh thinking and expanding the range of experience and knowledge in our organisation."* – **Queensland Urban Utilities**

For More Information Visit:

[https://www.multiculturalaustralia.org.au/work\\_and\\_welcome](https://www.multiculturalaustralia.org.au/work_and_welcome)

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