

CASE STUDY: Guide

Book for Chinese Migrants



The Guide Book for Chinese Migrants promotes Chinese Migrants to settle in Australia by providing extensive information and resources on living in Australia.

AT A GLANCE



Target Participants

Chinese Migrants



Aim

To assist Chinese migrants in settling in Australia and improve their knowledge and information



Organisations Involved

Chinese Australian Services Society Ltd



Location

Australia



Funding

Chinese Australian Services Society Ltd

Guide for Chinese Migrants Living in Australia

CASS published the “Guide for Chinese Migrants Living in Australia” as a starter kit to help Chinese migrants in settling in Australia. The Guide Book provides extensive information and resources on living in Australia to Chinese-speaking migrants in their community language.

It contains essential information, such as Overview of Australia, Summary of Australian States and Territories, Life in Australia, Life Stories of Migrants, and information of key Government Agencies, Services and Community Organisations.

Pocket-size Information cards include contacts and websites of most Government Departments and mainstream Community services providers, such as Centrelink, Australian Taxation Office, My aged care, Legal aid, etc. All these information are available online as well as in hardcopies.

Successful Outcome:

- The Guide book and information cards are delivered to recently arrived migrants through AMEP providers, libraries and CASS caseworkers.

Program Learning:

- The importance of provision of print and online material
- The importance of provision of pocket size information cards
- The benefits of working with collaborative partnerships

CASS provides a wide range of community services and activities for people residing in Metropolitan Sydney and Wollongong. Its clients come from culturally and linguistically diverse backgrounds, in particular, people from the East Asian countries, including Chinese, Koreans, Indonesians and Vietnamese, amongst many other people in the community. Over 2,400 families access our services and activities weekly.

For More Information Visit:

www.casscare.org.au

