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ABOUT SCoA

The Settlement Council of Australia (SCoA) is the national peak body for settlement. We represent a wide range of agencies across Australia that provide services to new Australians of refugee and migrant backgrounds.

The work of our members across the nine key priority areas of the National Settlement Services Outcomes Standards promotes effective settlement for Australia’s newest residents, ensuring our Migration and Humanitarian programs continue to work to the benefit of everyone.

SCoA works with our members to support settlement service delivery, to promote community harmony and social cohesion and to strengthen multiculturalism. We provide a credible and informed source of knowledge and advice on migrant and refugee settlement issues, settlement planning, service delivery and related policy and program matters. SCoA undertakes lobbying and advocacy activities to influence a range of government departments for more effective settlement policy and services.

SCoA celebrates the incredible work of our members across the country in delivering sophisticated, dynamic and responsive services. We acknowledge the commitment of governments across all three levels to the delivery of settlement programs and particularly thank the Department of Social Services for their funding support for SCoA’s operations. Finally, we pay tribute to the resilience, hard work and inspirational journeys of those people who make Australia their home and in doing so contribute to our strength as a leading multicultural nation.
The Settlement Council of Australia promotes effective settlement outcomes for migrants and refugees settling in Australia.

An equitable, respectful and inclusive Australia where effective settlement outcomes provide every opportunity to fully participate in society.

The Settlement Council of Australia works within a human rights framework, with a particular focus on:

- multicultural democracy
- social justice
- economic and civic participation
- social inclusion and social capital
- access and equity
OUR STRATEGIC GOALS 2017 -2020

LEADERSHIP

SCoA provides strong leadership and promotes effective settlement outcomes by:

• identifying and interpreting trends, issues and opportunities both in Australia and internationally;
• harnessing and applying the expertise of the sector to proactively develop and promote opportunities and innovative initiatives and solutions;
• documenting and promoting the social and economic contributions of migrants and refugees settling in Australia;
• building an evidence base that positively influences and advances the experiences of migrants and refugees.

REPRESENTATION

SCoA is an influential representative body for our members, by:

• advocating from a sound evidence base to government, the media and other stakeholders;
• leading and participating in forums, networks and conferences in Australia and internationally.

CAPACITY

SCoA builds capacity in the settlement sector and broader Australian community by:

• encouraging and strengthening collaboration and partnerships;
• promoting best practice including through the National Settlement Services Outcomes Standards;
• showcasing and sharing evidence-based best practice in settlement;
• driving service delivery improvements by identifying and responding to gaps and barriers.
Multiculturalism in Australia - 2018

49% of Australians are born overseas or have one or both parents who were born overseas.

Since 1945, more than 7.5 million people have migrated to Australia.

Sydney has the largest overseas-born population.

Australia's population as at December 2017

24,625,681

137,750 people were granted Australian Citizenship in 2016-17.

In 2016 the top 5 countries of birth were Australia, England, China, New Zealand, and India.

85% of Australians agree that multiculturalism has been good for Australia.

After English, the next most common languages spoken are Mandarin, Arabic, Cantonese, and Vietnamese.

By 2050 migrants will contribute $1.6 trillion to Australia's GDP.

Australia is home to the world's oldest and continuous cultures. More than 150 Indigenous languages are spoken in Australia.

Multiculturalism involves active commitment from all members of the Australian community; from individuals through to community groups; and from small business through to government.

- Acceptance of difference and inclusion of all people
- Open and ongoing communication
- Willingness to engage, participate and learn
- Self-awareness of the role we all play in contributing to society

Multiculturalism thrives in an environment that is supportive and welcoming. Across all aspects of Australian society a positive discourse must prevail.

- A respectful and honest dialogue is maintained at all levels of politics
- Opportunity exists for all members of the community
- Leadership across all sectors celebrates and fosters inclusion
- Media discourse is positive and avoids unnecessary stereotyping

Foundations of successful Multiculturalism

- Dedicated services support successful settlement
- Mainstream services are accessible and equitable
- Policy seeks to empower individuals to achieve independence
- Policy is conducive, flexible and does not obstruct engagement of all citizens

- Education on the benefits of multiculturalism
- Preparing the community to accept diversity and engage in welcoming practices
- Understanding and empathy
- Celebration of diversity (culture, art, language, cuisine and religions)

National and state/territory government policy must be informed by Australia's cultural diversity and must actively support the engagement of all members of community in civic life.

Australia's national culture must be one that is open to the participation of all members of community. The national identity must be one that embraces difference and celebrates diversity.
Welcome to our 2017-18 Annual Report, an opportunity to reflect on what has been an engaging, busy and rewarding year for the Settlement Council of Australia (SCoA).

This year, SCoA has invested considerable time and effort in growing our membership base, reinforcing our role as a peak body for settlement and increasing our presence as an impartial, trusted and well-informed voice on the issues that impact successful settlement.

This year our work has been characterized across three core areas: Leadership, Representation and Capacity.

In the area of leadership, we have continued to promote collaboration and innovation across the sector, especially through the launch of our Innovation Centre and Policy Hub on our website. This has enabled us to harness and apply the expertise of the sector in pursuit of innovative solutions that promote the best possible settlement outcomes. We have also reinvigorated our efforts to provide balanced and evidence-based input into public and political debate around issues impacting Australians from a migrant or refugee background.

As a representative for the sector, we believe our membership growth is testament to the passionate efforts of our national board and the team in our national office to ensure that the many and at times varied voices of the sector are heard by policy makers and other stakeholders. This has included a comprehensive member survey in addition to multiple member consultations, forums and events that have enabled us to capture and broadcast the ideas and issues driving our sector.

Throughout this year SCoA’s work has aimed to highlight the positive influences that people from migrant and refugee backgrounds make to Australia’s multicultural heritage and how settlement agencies assist to nurture their positive social, civic, political and economic contributions. We have shared our member’s stories widely through our interactions with Government, at interagency meetings and other key forums, on our website, in our newsletter, on social media and in our submissions.
National Settlement Services Outcomes Standards (NSSOS) Workshops:

SCoA has completed the initial roll-out of workshops exploring the NSSOS. Since completing that work in the second half of 2017, we have been inspired to see the standards incorporated into the work of our members and are confident they are contributing to the sector in this regard. We look forward now to embarking on the second phase of the roll-out, providing ongoing support to members to ensure the NSSOS continue to remain relevant to the work of the sector. We thank all members and stakeholders who participated and especially those organisations that hosted us in their city or region.

UNHCR NGO Consultations and Annual Tripartite Consultations on Resettlement (ATCR) in Geneva:

We were honoured to again represent the sector in June of this year at the ATCR and annual UNHCR NGO Consultations held in Geneva. The ATCR aims to forge collaborative approaches to global resettlement. Together with our CEO, I attended Geneva to promote the NSSOS as a global model for good settlement practice, and to work with our colleagues from Australia and a number of other resettlement nations, to support the efforts of the UNHCR to achieve greater long-term outcomes. Attending the consultations enables a greater and more detailed understanding of the global resettlement context in which Australia’s resettlement policies and programs operate and give us a unique opportunity to share with the world the dynamic and unparalleled settlement services we offer.

Advocacy

This year saw SCoA take on a number of crucial advocacy projects with government, raising awareness of settlement perspectives on broader policy and service delivery. This included representing the sector at a number of high-level government roundtables on issues ranging from the Humanitarian Program, the Sustainable Development Goals, Employment Services, the Community Services Advisory Group and the National Multicultural Advisory Group. Specific items of advocacy included the proposed changes to Australian Citizenship, the proposed increase to the Newly Arrived Residents’ Waiting Period and regional settlement options for migrants and refugees. We will continue to provide balanced and evidence-based advocacy on issues impacting all new Australians and to work with our members to ensure the sector is represented on all relevant matters.

Looking forward, 2018-19 presents an opportunity for SCoA to continue its work as the sector’s peak body and we thank our members across the country for entrusting us with this important task.

Globally, the refugee crisis continues to grow, posing unprecedented challenges to the global community. Australia maintains its strong role in providing a safe and secure resettlement pathway for migrants arriving through our Humanitarian Program and in supporting those migrants following their arrival. SCoA welcomes the annual increase in numbers of the Humanitarian Program for the year ahead.

SCoA and its members stand ready, willing and able to support all new arrivals, and believe Australia has capacity to outperform other resettlement nations in this regard, owing in no small part to the dynamic service delivery exemplified by our members.

In closing, I wanted to pay tribute to our hard-working Board, including two board members who left us during the year.

Joe De Luca had been SCoA’s Treasurer and Northern Territory representative for many years and we thank him deeply for his commitment and counsel over the years. Denise Goldfinch has also been working with SCoA for a number of years as a Victorian state representative and provided a great level of insight and experience in her role. I wish both Joe and Denise the very best for their future.

I thank all members of the SCoA Board, the passionate team in our National Office and of course all of our members for another exciting and productive year, and look forward to the year ahead.

Dewani Bakkum
Chairperson, Settlement Council of Australia

Key achievements by SCoA in the last financial year include:
It has been a busy year in the National Office and an absolute pleasure for me to lead a team of passionate staff on behalf of our members.

As you will read elsewhere in this report, a major achievement in 2017-18 has been the increase of members, driven by our focus on ensuring a strong, independent voice for the sector. Any member I have spoken with will know it is my passion to provide impartial and evidence-based representation for the sector. This is possible thanks to the strategic leadership of our Board and the willingness of our members to contribute to our work.

It thank you all for the trust you put in us in this regard.

SCoA has been active this year in a number of important political and policy debates affecting migrants and refugees in Australia. This has required a steady work plan including providing regular updates to our members, engaging in member consultations and providing input on behalf of the sector via submissions and appearances at parliamentary committees and roundtables.

SCoA will continue to maintain an active role in any relevant matters and will update our members as matters progress.

Of particular note, we have enjoyed a close working relationship with the Department of Social Services this year, which has seen greater collaboration in relation to research, policy development and service delivery. We look forward to continuing this strong and productive relationship into the future.

We will also take every opportunity available to share with the community the enormous benefits of maintaining a welcoming society, pursuing a strong humanitarian program, and supporting Australia’s newest arrivals as they build their new lives here.

One of the main roles of SCoA is to bring the sector together and foster greater collaboration. This year we have made significant developments in this area, by launching an Innovation Centre and Policy Hub on our new website, both of which facilitate the sharing of ideas, research and projects that will enhance settlement outcomes.

We have been delighted by the support these initiatives have received from our members and hope to continue working with you all on further additions to these repositories of knowledge.

Many of our other activities and achievements are detailed over the coming pages.

To finish, I would like to say that it is with a great optimism and a sense of pride that I represent the settlement sector and I am privileged to be in a role where I can pursue my own personal passion of fostering an Australian society which is equitable, respectful and inclusive.

I look forward to the year ahead and ensuring that SCoA continues to meet the needs of our members across Australia and maintains an unwavering commitment to achieving effective settlement outcomes for all migrants and refugees settling in Australia.

Nick Tebbey
SCoA CEO
SCoA represents its members in national settlement policy development and planning frameworks and supports its members to contribute to successful settlement underpinned by national best practice standards. Established in 2003 as the National Council of Migrant Resource and Settlement Agencies and incorporated in 2008, SCoA currently represents over 100 settlement agencies across Australia. Together, these agencies provide direct services to new Australians of refugee and migrant background and help them with the many and varied challenges associated with starting a new life in Australia.

Further details about SCoA’s member eligibility criteria and the many benefits of taking up SCoA membership can be found on our website.
SCOA ACHIEVEMENTS & ACTIVITIES 2017-18

NEWSLETTERS

On a bi-monthly basis, SCoA distributes an entertaining and insightful newsletter highlighting the latest happenings across the sector and showcasing the best practices of SCoA members in relation to a chosen theme. Newsletters also include important government updates and a list of upcoming events and opportunities. You can view recent newsletters on our website.

• #WithRefugees (June 2018)
• Social Engagement (April 2018)
• Harmony Day (March 2018)
• International Women’s Day (March 2018)
• Education (February 2018)
• Mental Health (December 2017)
• Regional Settlement (October 2017)
• Housing (August 2017)

POLICY PAPERS

• Education (February 2018)
• Mental Health (December 2017)
• Housing (August 2017)
• Employment (June 2017)

SUBMISSIONS

SCoA aims to provide insightful, well-informed and practical contributions to government inquiries at both the departmental and legislative levels. We therefore engage directly through the provision of written submissions, and appearing before inquiries to ensure the settlement sector is well represented on decisions of impact.

• 2018-19 Humanitarian Program (May 2018)
• Regulation of Migration Agents (Joint Submission with FECCA) (May 2018)
• Australian Citizenship Amendment Bill (One Nation) (April 2018)
• Appearance before Senate Inquiry into Newly Arrived Residents Waiting Period (March 2018)
• Newly Arrived Residents Waiting Period (March 2018)
• 2018-19 Migration Program (February 2018)
• Migration Amendment (Prohibiting Items in Immigration Detention) (October 2017)
• Law Council of Australia Justice Project (September 2017)
• Visa Simplification (September 2017)
• Appearance before Senate Inquiry into Strengthening Multiculturalism (August 2017)
• Appearance before Senate Inquiry into Citizenship Legislation Amendment Bill (August 2017)
• Contributing to the NGO Shadow Report on Australia’s performance against the Convention for the Elimination of all forms of Racial Discrimination
SCoA UPDATES AND MEDIA RELEASES

As the peak body for settlement in Australia, SCoA takes seriously the need to keep both our members and the general public informed of issues impacting effective settlement. We work tirelessly to ensure crucial information is disseminated, and provide advice and opinion on important matters as the case requires. Our media releases are found on our website, as well as many other updates as part of our Representation blog.

- Settlement Grants Updates (February, March, April and May 2018)
- Regional Migration – challenges and opportunities (15 May 2018)
- Newly Arrived Residents Waiting Period (May 2018)
- Fostering Integration Grants (May 2018)
- Shaping A Nation Report Released (May 2018)
- Humanitarian Intake Consultation (May 2018)
- Budget 2018-19 (May 2018)
- A National Compact on Permanent Migration (4 May 2018)
-Peak bodies urge increased oversight of migration services (1 May 2018)
- Celebrate and Protect: Multiculturalism on Harmony Day (21 March 2018)
- Culturally Responsive Clinical Practice consultations (March 2018)
- Australian Citizenship and Integration (7 March 2018)
- Parliamentary Inquiries Update (March 2018)
- Launch of SCoA Website (January 2018)
- Department of Home Affairs Migrant Intake Consultation (January 2018)
- Cabinet Reshuffle (December 2017)
- Release of Migrant Settlement Outcomes Inquiry Report (December 2017)
- Settlement Grants Program Consultations (November 2017)
- Release of Settlement Grants Program Evaluation (October 2017)
- Launch of Harmony Alliance and inaugural Harmony Awards (October 2017)
- Hearings into Citizenship Legislation Amendment Bill (August 2017)
- Launch of new resettlement location in Armidale (August 2017)
- Humanitarian Settlement Program announcement (July 2017)
- Appointment of new CEO (July 2017)

CITIZENSHIP ADVOCACY

SCoA has been active over the past twelve months in our advocacy and lobbying on the future of Australia’s citizenship legislation and policy. We view citizenship as being a crucial, often ultimate, step in the settlement journey of new Australians and therefore believe it must remain an inclusive and welcoming foundation of our multicultural society.
SECTOR TRAINING AND EVENTS

SCoA hosts regular events for our members, stakeholders and the general public that contribute to greater understanding of settlement issues and improve the capacity for the sector to collaborate.

- Settlement Policy Network – Australian Citizenship (April 2018)
- Try Test & Learn Information Session (DSS) (April 2018)
- Harmony Day screening of Ali’s Wedding (March 2018)
- Harmony Day cultural celebration – Canberra (March 2018)
- Bounding Plains to Share Welcome Reception – Canberra (February 2018)
- Settlement Symposium (November 2017)
- Settlement Policy Network – Community Support Program (August 2017)
- NSSOS Workshop – Sydney (August 2017)

SETTLEMENT SYMPOSIUM

SCoA held its annual AGM on 27 November 2017 starting with a settlement symposium program at the National Museum of Australia. The settlement symposium attracted more than 80 diverse participants from around Australia and featured presentations by Mr Thomas Albrecht of the UNHCR, Mr Adam Rowland of the National Centre for Longitudinal Data, Dr Alison Baker and Ms Linda Kabasha of New Change, Dr Devaki Monani of Charles Sturt University, and Ms Anna Cirocco of Calvary Hospital. The speakers presented unique insights into different aspects of the settlement journey and provided a good basis from which to consider the future of the National Settlement Services Outcomes Standards.

MEMBER CONSULTATIONS

In order to ensure that SCoA maintains a truly representative voice for the sector, we conduct member consultations annually, and on an as needs basis for important matters.

- Humanitarian Intake Discussion Paper (May 2018)
- Annual Member Survey (May 2018)
- Migration Intake Discussion Paper (January 2018)
- SGP Discussion Paper (November 2017)
- Multicultural Youth Advocacy Network – Youth Employment Consultation (November 2017)
- Career Pathways Pilot (August 2017)
REPRESENTING THE SECTOR
(Speaking and Workshop engagements)

The SCoA Board, together with the team at SCoA’s national office, take great pleasure in representing the sector across Australia at important events and engagements. This gives us the opportunity to promote the hard work of the sector and its important contribution to Australia’s multicultural success story, as well as to advocate for greater policy and practical outcomes that enhance settlement in Australia.

- Harmony Alliance Council (Ongoing)
- White Ribbon Multicultural Reference Group (Ongoing)
- Welcoming Cities Reference Group (Ongoing)
- Inclusive Procurement Workshop (April 2018)
- Scanlon Foundation – Social Cohesion Roundtable (April 2018)
- Intergovernmental Council on Refugee Economic Participation (February 2018)
- Queensland SGP Community of Practice meeting (February 2018)
- Settlement Symposium (November 2017) Team SCoA : Monica Bolodo-Taefi, Nick Tebbey and Jamila Ahmadi.
- Migration Institute of Australia Annual Conference (November 2017)
- Advancing Community Cohesion Conference (November 2017)
- Legal Aid ACT and Australian Red Cross Forum on Addressing Refugee Need (October 2017)
- FECCA Conference (October 2017)
- South Australian Ethnic Leaders Forum (September 2017)
- Legal Aid ACT training on Humanitarian Program (September 2017, April and May 2018)
- Western Australian SGP Community of Practice meeting (September 2017)
- Western Sydney Settlement Symposium (October 2017)
- Workshop on Access to Housing (Canberra) (September 2017)
- Cultural Shift Conference (August 2017)

HARMONY ALLIANCE

SCoA is proud to support the creation of the Harmony Alliance: Migrant and Refugee Women for Change. We have been actively involved with the inaugural Council of the Alliance and, in June 2018, were honoured to attend its first Membership forum in Melbourne. The forum was attended by members, potential members, the Young Women’s Advisory Group and supporters of Harmony Alliance. The forum gave participants the opportunity to share issues affecting migrant and refugee women in Australia and included a series of roundtables on priority areas including Employment, Health and Access to Justice.
WORKING WITH GOVERNMENT

Naturally, a large part of our work is to liaise directly with the multiple levels of government and to advocate for the maintenance and protection of settlement outcomes for all new arrivals.

- Department of Home Affairs Humanitarian Program Roundtable (June 2018)
- Office for Women, National Roundtable on Australia’s Second Action Plan on Women, Peace And Security (June 2018)
- JobActive Review Expert Panel Community Workshop (May 2018)
- Department of Home Affairs and DFAT NGO Consultation on Global Compacts (March 2018)
- ACT Government Multicultural Reference Group (February 2018 and May 2018)
- Department of Home Affairs Migration Program Roundtable (December 2017)
- DSS Consultation on Sustainable Development Goals (November 2017)
- NSW Electoral Commission Culturally and Linguistically Diverse Reference Group (Ongoing)
- DHS National Multicultural Advisory Group (Ongoing)
- DSS Community Services Advisory Group (Ongoing)
- Meetings with DSS, DHS, Department of Jobs (Ongoing)
- Meetings with various State Government bodies (including WA, NSW, SA, Victoria, Qld) (Ongoing)
- Meetings with representatives of all major political parties as well as independent Senators in relation to settlement generally, as well as the proposed changes to Australian Citizenship legislation and the Newly Arrived Residents Waiting Period.

ABOVE: Harmony Day March 2018 - SCoA, MARSS, Legal Aid ACT, Australian Red Cross, Companion House Canberra Multicultural Community Forum and Multicultural Youth Services and Multicultural Youth Services ACT
UNCHR CONSULTATIONS - GENEVA 2018

In June Chairperson Dewani Bakkum and CEO Nick Tebbey travelled to Geneva for important global meetings focusing on the international response to the refugee crisis. Anchored by two important events hosted by the UNHCR, the Annual Tripartite Consultations on Resettlement and the NGO Consultations, this busy period in Geneva spanned over two weeks, and involved a range of important events and side meetings. Their reports can be found on our website.

INTERNATIONAL

As the peak national body for settlement in Australia, SCoA has been actively involved in promoting our unique and dynamic sector globally as well as participating in opportunities for the exchange of information and ideas.

• Annual Working Group on Resettlement (UNHCR) Conference in Berlin (February 2018) (see inset above)
• SCoA Chairperson Dewani Bakkum represented the sector at the Annual Tripartite Consultations on Resettlement (UNHCR) in Geneva (June 2018)
• SCoA CEO Nick Tebbey represented the sector at the Annual UNHCR NGO Consultations in Geneva (June 2018)

MEDIA

• ABC Radio - interview regarding mandatory English testing for migrants (June 2018)
• SBS Radio – interview regarding successes of settlement in Australia (June 2018)
• SBS News - interview regarding regional settlement of migrants (May 2018)
• FECCA Mosaic Magazine – publication of article on Settlement and Citizenship (December 2017)
• Devex – What can the census tell us about refugees in Australia (September 2017)
• SBS News – interview regarding visa simplification (August 2017)
Dewani Bakkum
CEO, Migrant & Refugee Settlement Services of the ACT

Dewani is the Chief Executive Officer of the Migrant and Refugee Settlement Services of the ACT Inc. She has been involved in the community and charitable sectors for the past 30 years in Australia and in Fiji, and has an extensive background in developing and delivering services for disadvantaged and vulnerable communities, with a strong focus on breaking down cultural and linguistic barriers to facilitate settlement and community participation. Migrating to Australia from Fiji in 1982, Dewani has a strong understanding of the migrant experience and a passion for helping migrants, refugees and humanitarian entrants to participate in their new communities and to become proud and engaged members of a diverse Australian society. Dewani is passionate about her Fijian heritage, serving as past President, Vice President and Secretary of the Fiji Australia Association of the ACT.

Dewani has qualifications in Community Services and Development, Business Management and Accounting, and has used her skills to provide strong strategic direction, leadership and problem solving capabilities to MARSS as the CEO, and also as a previous Secretary, Deputy Chair and Chair of the MARSS Board of Management. She is a member of the ACT Chief Minister’s Advisory Committee to the Office of Fair Trading, and is on the Board of the National Migrant and Refugee Women’s Alliance, the Canberra Multicultural Advisory Committee and the Advisory Committee for Welcoming Cities. Dewani was awarded the FECCA Multicultural Award and the ACT International Women’s Award for Multiculturalism in 2008.

Dewani is enthusiastic about empowering new and emerging communities to thrive in Canberra, by helping migrants, refugees and humanitarian entrants to settle through practical assistance and innovative community development programs. She enjoys using her skills, knowledge and experiences to mentor community sector workers and to provide leadership and strategic direction on Australian settlement services.

Melissa Monteiro is the CEO of the Community Migrant Resource Centre. Melissa joined the CMRC in early 2000 and has over twenty five years’ experience in the community sector. Melissa holds a Masters and Bachelors in Social Work. She has extensive experience in the community sector providing a vast understanding of settlement and strategic advice.

Melissa is a Board member of the Western Sydney Community Forum, executive member of the Settlement Services Council of Australia and Lisa Harnum Foundation. Melissa was appointed to the Anti-Discrimination Board of NSW in 2017.

For the past 18 years, she has managed the Community Migrant Resource Centre, a not for profit community organization based in Parramatta providing settlement services to Refugees and Humanitarian entrants. Melissa is currently involved in empowering refugee and migrant communities in settling in Australia and has mentored many nonprofit organizations and individuals. She is passionate about migrant and refugee women, humanitarian resettlement and social justice issues.

Eugenia Tsoulis OAM
CEO, Australian Migrant Resource Centre

Eugenia has over 40 years of work experience across a number of sectors focusing on multicultural policy research and review, leadership management, including in mental health, education, the arts, and employment and training. As Director of the Migrant Workers Centre, her work furthered Migrant Women and young people’s employment, training and participation, and assisted industry in Managing Cultural Diversity in the Workplace.

Over the past 20 years, Eugenia has overseen the expanding work of the AMRC, ensuring its critical leadership position in furthering South Australia’s multicultural future through social, cultural and economic development. She was awarded the Order of Australia for services to multiculturalism and the arts in 1994, the ZONTA Woman of the Year Award in 2007 and the Governor’s Multicultural Award: Individual Achiever of the Year in 2012.

Eugenia was a founding member of the Settlement Council of Australia and is a current board member.
She has contributed as member and chair to a considerable number of commonwealth and state boards, and advisory committees. Eugenia was privileged to receive from her peers, the inaugural Harmony Alliance Award in 2017 for lifelong achievement in empowering and supporting migrant and refugee women. She was also named on the 2017 South Australian Women’s Honour Roll.

TREASURER (From May 2018)
WA State Representative
Melissa Perry
CEO, Communicare

Melissa has a Bachelor of Social Work and a career that spans 20 years in executive and senior management positions in the community and employment services sector. She joined Communicare in September 2014 as Chief Executive Officer. Since her appointment, Melissa has successfully increased Communicare’s revenue from $24 million to $40 million with significant improvement in brand recognition and quality performance in service delivery across a diverse range of social and community services, including children and family services, family and domestic violence, employment, and education and training. Under Melissa’s stewardship Communicare was conferred as a White Ribbon Accredited Workplace; making an ongoing sustainable commitment to prevent men’s violence against women and for a safe and respectful workplace.

Prior to joining Communicare, Melissa was State Director WA for Mission Australia where she developed a strong reputation and demonstrated capacity to strategically win new business in a highly competitive market doubling revenue from $15m to $29 m within two years and significantly raising the profile of the organisation. She has also previously held the position of Executive Manager with Centrecare during which time she was Executive to the WA Ministerial Council for Suicide Prevention responsible for implementing the Governments Suicide Prevention Strategy across the State of WA.

Melissa’s passion extends beyond Communicare as she is also a member of various committees and boards including the Contracting Working Group for the WA Partnerships Forum, Family Court of WA Reference Group and the WA representative for the Men’s Engagement Network (MEN). Melissa is also the Chair on the Board of Jobs Australia.

Melissa is an active advocate for the needs of individuals, families and communities. Her depth of experience in social services enables her to be influential in lobbying for reform and increasing awareness with the intent to drive change and achieve long-term sustainable outcomes.

Joe De Luca

Joe was the Chief Executive Officer of the Multicultural Council of the NT Inc until 2018. As a Certified Practicing Accountant (FCPA) Joe has worked in both the NT Government and Commonwealth Government in a range of senior management positions for over 35 years in the NT. Whilst with the Commonwealth, Joe devoted some seven years with the then Aboriginal and Torres Strait Islander Commission focussing on quality assurance, project management, audit supervision and Ministerial reporting.

Subsequent periods were devoted to helping establish and monitor Aboriginal Community Controlled health services throughout the NT as well as project management of Indigenous health programs. Joe also spent four years with program delivery of federally funded Indigenous Art, Broadcasting, Language, Culture and Sports programs. When with the NT Government, Joe was involved with internal and external audit delivery and was with the Office of the Auditor-General for eight years.

Joe is passionate about promoting, preserving and maintaining cultural identity, language and heritage, having been a community radio broadcaster and an in-house trainer for over 25 years. Joe is also a strong advocate for the Ethnic Community and promotes Territory issues on a national level at both the Federation of Ethnic Council of Australia (FECCA) and the National Ethnic Multicultural Broadcasters’ Council (NEMBC). Joe has served as the Treasurer of the NEMBC and the Registrar of the NT Justices’ of the Peace Association as well as on the Board of several NT community organisations and the Community Media Training Organisation based in Sydney.

People of SCoA continued >
Denise has been working in senior management roles across the community sector for the past 12 years. With backgrounds in community development and marketing, Denise’s passion for supporting community members to reach their full and equitable potential has been a driving force throughout her career. Whether working with migrants and refugees, homeless young people, families in care crisis or people with disabilities Denise thrives on developing and delivering services that make a real difference in the lives of individuals, families and communities.

Denise has developed, delivered and managed a wide range of innovative community services and community education programs across the north, west and south east of Melbourne. She has also developed and delivered cultural competency programs across government, private and community sectors around Australia to strengthen the capacity of mainstream organisations to understand and meet the needs of culturally diverse communities.

Mirta is AMES Australia’s General Manager Settlement and Asylum Seeker Programs including service delivery across Victoria, South Australia and Tasmania. Mirta’s experience in policy development, planning and delivery of human services and programs spans the NGO, government and community sectors. Her international experience includes diplomatic postings in North and South America as well as Asia, where she represented the Australian Government’s visas and immigration portfolio. Prior to joining the public service, Mirta worked extensively in health and women’s services agencies in Victoria, contributing to the enhancement of programs and services to CALD communities.

Over the past 20 years, Gail Ker OAM’s vast industry experience and arguably unrivalled expertise in the Australian multicultural, humanitarian and community sectors has seen her change countless lives for the better.

A nationally lauded and award winning visionary, Gail is the CEO of Access Community Services Ltd where, with humility, compassion and a tireless work ethic, she leads her nearly 300 staff in pursuit of their organisational vision; to create social, cultural and economic experiences and opportunities that transform the lives of individuals and communities globally.

Renowned for her expertise in innovative service solutions for newly arrived migrants and humanitarian entrants, Gail is a recognised thought leader in needs-based community planning, innovative business models, social cohesion, strategic partnerships, employment pathways, funding opportunities and strategic direction. Under her tutelage and leadership, Access has grown from a one room youth employment service in Logan City into one of Australia’s leading organisations in the provision of settlement, employment, training, youth support, housing and social enterprise services for migrants, refugees and Australian born clients with an annual turnover in excess of twenty million dollars.

Informed and working at the cutting edge of policy and sector engagement, Gail’s knowledge is actively sought by politicians, industry leaders and research bodies alike, both nationally and internationally. From 2007 to 2014 she attended the UNHCR’s annual consultations with NGO’s in Geneva. She has several prestigious board appointments and her standing has been recognised with numerous honours and awards.

Alison is the CEO of the Migrant Resource Centre Tasmania (MRC Tas). She leads a specialised team that, since 1979, have been working with refugees and migrants in the areas of settlement, aged care, employment, youth and a broad range of community development programs. MRC Tas provides a number...
of statewide services, including the Humanitarian Settlement Program and the Phoenix Centre; the Tasmanian agency for the Forum of Australian Services for Survivors of Torture and Trauma.

Alison’s experience includes over 20 years within the NFP sector, predominantly corporate, finance and organisation leadership roles. She is an experienced change manager who embraces challenges and constantly strives for improvement. With a focus on lateral and strategic thinking, Alison is a graduate of the Australian Institute of Company Directors course, a current Director and an advocate of good governance, integrity and transparency. Alison sits on a number of advisory groups and committees that inform, guide and influence outcomes for the multicultural communities in Tasmania.

Lulu Tantos
CEO, Northern Settlement Services Ltd

Lulu is the CEO OF Northern Settlement Services Ltd, the leading regional multicultural organisation in the northern area of NSW whose vision is a society where people of all cultures are welcome, included and empowered.

She has been actively involved in the settlement of migrants and refugees into the Hunter and regional areas of NSW for approximately 25 years, administering projects and coordinating the expanding activities of the organisation across the Hunter, Central Coast and New England regions of NSW.

Born, bred and educated in Newcastle Lulu’s interest in multicultural affairs and policy stems from her parents’ migration to Australia in the late 1950’s and the lack of services available to newly arrived migrants. The issues they encountered have helped influence the person she is today.

An advocate for marginalised groups and the promotion of access and equity and social justice, Lulu is constantly lobbying by actively participating in relevant forums and responding to government policy on refugee/humanitarian issues.

Over her extensive years of work experience Lulu has sat on various committees and is currently one of two NSW representatives on the SCoA Executive. She was also recently appointed to the DHS National Multicultural Advisory Group and is heavily involved with her own Greek Community in Newcastle where she was appointed President in September 2018.

She is passionate about CALD communities preserving and maintaining their cultural identity, language and heritage in Australia. In addition Lulu is a highly experienced and respected Migration Agent.

SCoA would also like to acknowledge a great team of Interns and Volunteers who have supported our work over the past 12 months through research projects and administrative assistance, and pay thanks to the organisations who have supported us in securing this great team of workers.

INTERNS
Sarah Barrie (ANU College of Law)
Divya Kaliyaperumal (ANU College of Law)
Rebecca Stark (Australian National Internships Program)
Madeleine Cooper (University of Sydney)
Dr Madhusmita Miri (University of Sydney)
Yin Chan (Australian National Internships Program)

VOLUNTEERS
Meriam Basally (Refugee Talent)
Krupaben Vaidya (Refugee Talent)
Rutvi Umrigar
Manjari Garikapaty
Ana Jansa Kralj
I am pleased to present to you my report for the financial year ended 30 June 2018. The financial statements as presented have been audited by DFK Laurence Varnay Audit Pty Ltd, our appointed auditors. A copy of the report signed by director Colin Grady is included in the Annual Report.

INCOME
Total income for the year was $391,015. We are grateful to the government for its ongoing support of SCoA’s work. In addition to the Department of Social Service, our members continue to be our major source of funds. We are extremely thankful for the continued trust they place in SCoA to represent them.

EXPENDITURE
Total expenditure for 2015-16 was $375,302, resulting in an operating surplus of $15,713. We were delighted by this result, and pleased to be able to re-invest the surplus amount towards providing greater services to our members in the years ahead.

NET ASSETS
Net assets as at 30 June 2016 were $112,199 which demonstrates a healthy financial position for the continuation of SCoA’s future activities.

I would like to thank my fellow executive members for their significant ‘in kind’ contributions to SCoA and, importantly, would like to acknowledge the work of Mr Joe De Luca who served as SCoA Treasurer for the last four years prior to his retirement as a Board Member in February 2018.

- Melissa Perry,
SCoA Treasurer

---

**Source of SCoA Income: 2017-18**

- Government Grant Income
- Member Subscriptions
- Other income
Settlement Council of Australia Incorporated

Statement of Profit or Loss and Other Comprehensive Income
For the Year Ended 30 June 2018

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>$391,015</td>
<td>$320,600</td>
</tr>
<tr>
<td>Other income</td>
<td>(12,496)</td>
<td>(12,496)</td>
</tr>
<tr>
<td>Employee benefits</td>
<td>(19,134)</td>
<td>(23,622)</td>
</tr>
<tr>
<td>Depreciation expense</td>
<td>(1,847)</td>
<td>(1,847)</td>
</tr>
<tr>
<td>Other expenses</td>
<td>(155,166)</td>
<td>(223,880)</td>
</tr>
<tr>
<td>Surplus before income</td>
<td>15,713</td>
<td>26,299</td>
</tr>
<tr>
<td>Income tax expense</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Surplus for the year</td>
<td>15,713</td>
<td>26,299</td>
</tr>
<tr>
<td>Other comprehensive income for the year net of tax</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total comprehensive income for the year</td>
<td>15,713</td>
<td>26,299</td>
</tr>
</tbody>
</table>

Statement of Financial Position
As at 30 June 2018

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASSETS</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>CURRENT ASSETS</td>
<td>$141,958</td>
<td>$188,800</td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Trade and other receivables</td>
<td>3,367</td>
<td>21,622</td>
</tr>
<tr>
<td>Other assets</td>
<td>2,562</td>
<td>2,562</td>
</tr>
<tr>
<td>TOTAL CURRENT ASSETS</td>
<td>$146,122</td>
<td>$185,454</td>
</tr>
<tr>
<td>TOTAL ASSETS</td>
<td>$146,122</td>
<td>$185,454</td>
</tr>
<tr>
<td>LIABILITIES</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>CURRENT LIABILITIES</td>
<td>$10,915</td>
<td>$5,864</td>
</tr>
<tr>
<td>Trade and other payables</td>
<td>8,367</td>
<td>21,622</td>
</tr>
<tr>
<td>Employee benefits</td>
<td>1,548</td>
<td>4,853</td>
</tr>
<tr>
<td>Other financial liabilities</td>
<td>0</td>
<td>68,431</td>
</tr>
<tr>
<td>TOTAL CURRENT LIABILITIES</td>
<td>$20,513</td>
<td>$94,856</td>
</tr>
<tr>
<td>TOTAL LIABILITIES</td>
<td>$20,513</td>
<td>$94,856</td>
</tr>
<tr>
<td>NET ASSETS</td>
<td>$125,609</td>
<td>$90,598</td>
</tr>
<tr>
<td>EQUITY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>General Fund</td>
<td>6,662</td>
<td>6,662</td>
</tr>
<tr>
<td>Retained surplus</td>
<td>105,537</td>
<td>83,936</td>
</tr>
<tr>
<td>TOTAL EQUITY</td>
<td>$112,199</td>
<td>$90,598</td>
</tr>
</tbody>
</table>

The accompanying notes form part of these financial statements.

Settlement Council of Australia Incorporated

Notes to the Financial Statements
For the Year Ended 30 June 2018

The financial statements cover Settlement Council of Australia Incorporated as an individual entity. Settlement Council of Australia Incorporated is a not-for-profit incorporated entity (NGIE) established in Victoria under the Associations Incorporation Act 1984 and registered as a charity in Australia.

The principal activities of the Association for the year ended 30 June 2018 were providing a credible and influential source of knowledge and advice to agents and inclusive settlement issues, settlement planning, service delivery and related policy and program matters. The principal activities also include undertaking lobbying and advocacy activities to influence a range of government departments and non-government organizations to develop and implement policies and programs.

The functional and presentation currency of Settlement Council of Australia Incorporated is Australian dollars.

Comparatives are considered with prior years, unless otherwise stated.

1 Basis of Preparation

The financial statements are general purpose financial statements prepared in order to satisfy the reporting requirements of the Australian Charities and Not-for-Profit Entities Act 2012, Australian Accounting Standards-Redrawn Disclosure Requirements of the Australian Accounting Standards Board (AASB).

Australian Accounting Standards set out the accounting policies that the AASB has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Federal accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless otherwise stated.

The financial statements have been prepared on an accrual basis and are based on historical costs modified, where applicable, by the measurement of fair value of selected non-current assets, financial assets and financial liabilities.

2 Summary of Significant Accounting Policies

(a) Income Tax

The Association is exempt from income tax under Division 56 of the Income Tax Assessment Act 1997.

(b) Leases

Leases for operating leases, where substantially all of the risks and benefits remain with the lessee, are charged as expenses on a straight-line basis over the useful life of the lease term.

Lease incentives under operating leases are recognised as a liability and amortised on a straight-line basis over the life of the lease term.

(c) Revenue and other income

Revenue is recognised when the amount of the revenue can be measured reliably. It is probable that economic benefits associated with the transaction will flow to the Association and specific criteria relating to the type of revenue on classification, have been satisfied.

Revenue is measured at the fair value of the consideration received or receivable and is presented net of returns, discounts and rebates.

All revenue is stated net of the amount of goods and services tax (GST).

Settlement Council of Australia Incorporated

Notes to the Financial Statements
For the Year Ended 30 June 2018

2 Summary of Significant Accounting Policies

(a) Revenue and other income

Grants revenue

Government grants are recognised at fair value where there is reasonable assurance that the grant will be received and all grant conditions will be met. Grant related to expense basis are recognised as income over the period of service delivery, with exceptions where the grant related to expenses is credited to deferred income at fair value, and are credited to income over the expected useful life of the asset on a straight line basis.

Interest revenue

Interest is recognised using the effective interest method.

Rendering of services

Revenue in relation to rendering of services is recognised depending on whether the outcome of the services can be estimated reliably. If the outcome can be estimated reliably then the stage of completion of the services is used to determine the appropriate level of revenue to be recognised in the period.

If the outcome cannot be reliably estimated then revenue is recognised to the extent of expenses recognised that are recoverable.

Subscriptions

Revenue from the provision of membership subscriptions is recognised on a straight-line basis over the financial year.

(d) Other income

Other income is recognised on an accrual basis when the Association is entitled to it.

(e) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST accrued is not recoverable from the Australian Taxation Office (ATO).

Receivables and payables are stated inclusive of GST.

The net amount of GST recoverable from, or payables to, the ATO is indicated as part of receivables or payables in the statement of financial position.

Cash flows in the statement of cash flows are included in the gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.
Notes to the Financial Statements
For the Year Ended 30 June 2018

2 Summary of Significant Accounting Policies

(e) Property, plant and equipment
Each class of property, plant and equipment is carried at cost less, where applicable, any accumulated depreciation and impairment.
Costs include purchase price, other directly attributable costs and the initial estimate of the costs of dismantling and restoring the asset, where applicable.

Depreciation
Property, plant and equipment, excluding freehold land, is depreciated on a straight-line basis over the assets useful life in the Association, commencing when the asset is ready for use.
The estimated useful lives used for each class of depreciable asset are shown below:
Fixed asset class

<table>
<thead>
<tr>
<th>Useful Life</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Office Equipment</td>
<td>5 years</td>
</tr>
<tr>
<td>Computer Equipment</td>
<td>3 years</td>
</tr>
</tbody>
</table>

At the end of each annual reporting period, the depreciation methods, useful life and residual value of each asset is reviewed. Any revision are accounted for prospectively as a change in estimate.

As at 1 July 2016, the office was relocated to Canberra, from Sydney. The assets of the Sydney office were revalued and not taken to the new office.

(f) Cash and cash equivalents
Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

(g) Employee benefits
Provision is made for the Association's liability for employee benefits arising from services rendered by employees in respect of the reporting period. It includes benefits that are expected to be wholly settled within 12 months from the reporting period.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the present value of the estimated future cash outflows to be made for those benefits, in determining the liability, consideration is given to employee wage increases and the probability that the employee may satisfy vesting requirements.

3 Critical Accounting Estimates and Judgements

The committee members make estimates and judgements during the preparation of these financial statements regarding amounts due to or arising from transactions affecting income and expenses.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however additional information is known that the actual results may differ from the estimate.

Notes to the Financial Statements
For the Year Ended 30 June 2018

7 Other Assets

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>CURRENT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prepayments</td>
<td>2,992</td>
<td>2,963</td>
</tr>
</tbody>
</table>

8 Trade and Other Payables

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Current</td>
<td></td>
</tr>
<tr>
<td>Trade payables</td>
<td>7,682</td>
</tr>
<tr>
<td>GST payables</td>
<td>(4,770)</td>
</tr>
<tr>
<td>Total payables</td>
<td>2,912</td>
</tr>
</tbody>
</table>

Trade and other payables are unsecured, non-interest bearing and are normally settled within 30 days. The carrying amounts are considered to be a reasonable approximation of fair value.

9 Other Financial Liabilities

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>CURRENT</td>
<td></td>
</tr>
<tr>
<td>Income in advance - Government grants</td>
<td>16,407</td>
</tr>
<tr>
<td>Deferred income</td>
<td>4,662</td>
</tr>
<tr>
<td>Total income</td>
<td>18,919</td>
</tr>
</tbody>
</table>

10 Employee Benefits

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Current</td>
<td></td>
</tr>
<tr>
<td>Liabilities</td>
<td>10,197</td>
</tr>
<tr>
<td>Provision for employee benefits</td>
<td>10,197</td>
</tr>
</tbody>
</table>

11 Operating Leasing Commitments

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum lease payments under non-cancellable operating leases:</td>
<td></td>
</tr>
<tr>
<td>- not later than one year</td>
<td>28,516</td>
</tr>
<tr>
<td>- between one and five years</td>
<td>28,516</td>
</tr>
<tr>
<td>Total</td>
<td>57,032</td>
</tr>
</tbody>
</table>

13 Cash Flow Information

Reconciliation of net loss to net cash provided by operating activities:

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Surplus for the year</td>
<td>13,713</td>
<td>24,368</td>
</tr>
<tr>
<td>Net cash flows from operating activities</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>- depreciation</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Changes in assets and liabilities</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>- increase/(decrease) in trade and other receivables</td>
<td>(913)</td>
<td>4,382</td>
</tr>
<tr>
<td>- increase/(decrease) in other assets</td>
<td>(31)</td>
<td>434</td>
</tr>
<tr>
<td>- decrease/(increase) in trade and other payables</td>
<td>(19,656)</td>
<td>2,614</td>
</tr>
<tr>
<td>- decrease in deferred income</td>
<td>(46,870)</td>
<td>(19,717)</td>
</tr>
<tr>
<td>- increase/(decrease) in employee benefits</td>
<td>5,845</td>
<td>(2,368)</td>
</tr>
<tr>
<td>Cash flows from operating activities</td>
<td>(47,240)</td>
<td>(11,968)</td>
</tr>
</tbody>
</table>

14 Events after the end of the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Association, the results of those operations or the state of affairs of the Association in future financial years.

15 Statutory Information

The registered office of and principal place of business of the company is:
Settlement Council of Australia Incorporated
Suite 3a
32 Thuringowa Court
Deakin ACT 2600
Settlement Council of Australia Incorporated

Independent Audit Report to the members of Settlement Council of Australia Incorporated

In preparing the financial report, management is responsible for assessing the Association’s ability to continue as a going concern, disclosing, an analysis, including going concern and other going concern matters, in the financial statements, including a sensitivity of significant accounting policies, and the effects on the members of the Committee.

These charges are solely responsible for evaluating the Association’s financial reporting process.

Settlement Council of Australia Incorporated

Audit Committee

Independent Audit Report to the members of Settlement Council of Australia Incorporated

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Audit Committee

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AUSTRALIAN CAPITAL TERRITORY
Canberra Multicultural Community Forum
Migrant and Refugee Settlement Services of ACT

NEW SOUTH WALES
Advance Diversity Services
Assyrian Australian Association
Auburn Diversity Services
CareerSeekers – New Australia Internship Program
Catholic Immigration
Centacare South West NSW
Chinese Australian Services Society Ltd
Community Migrant Resource Centre
Core Community Services (formerly Fairfield MRC)
Dubbo Neighborhood Centre
Great Lakes Agency for Peace and Development International
Georges River Council
Host International
HumanCare Welfare
Illawarra Multicultural Services
Indo-Aust Bal Bharathi Vidyalya-Hindi School Inc
Macarthur Diversity Services Initiative Inc
Metro Assist
Mount Druitt Ethnic Communities Agency
Multicultural Council of Wagga Wagga
MYAN NSW
Murray Valley Sanctuary Refugee Group Inc
Navitas
Northern Settlement Services
Our Race
Settlement Services International
St Vincent de Paul Society NSW
Sydney Multicultural Community Services
SydWest Multicultural Services Inc
Western Sydney MRC (formerly) Liverpool Migrant Resource Centre

NORTHERN TERRITORY
Anglicare NT
Charles Darwin University
Melaleuca Refugee Centre
Multicultural Community Services of Central Australia
Multicultural Council of the NT

QUEENSLAND
Access Community Services Ltd
Centacare FNQ
CatholicCare Social Services SWQLD
Ethnic Communities Council of Qld
George Street Neighborhood Centre
Hervey Bay Neighbourhood Centre Migrant Settlement Program
Islamic Women’s Association of Australia Inc.
Max Solutions Pty Ltd
MDA Ltd
Mercy Community Services SEQ Ltd
Multicultural Families Organisation Inc
Multilink Community Services Inc
St Vincent de Paul Society QLD
TAFE Qld English Language & Literacy Services
Townsville Multicultural Support Group Inc

SOUTH AUSTRALIA
African Communities Council of SA
Anglicare SA
Australian Migrant Resource Centre
Australian Refugee Association
City of Port Adelaide Enfield
Lutheran Community Care
Middle Eastern Communities Council of SA
Mount Gambier Migrant Resource Centre
Multicultural Communities Council of South Australia
Multicultural Youth Link SA
Multicultural Youth South Australia Inc
Murrayland Multicultural Network
Northern Area Migrant Resource Centre
Survivors of Torture & Trauma Assistance & Rehabilitation Service
TAFE SA
Welcome to Australia Ltd
TASMANIA
CatholicCare Tasmania
Migrant Resource Centre Southern Tas

VICTORIA
AMES Australia
Australian Muslim Women’s Centre for Human Rights
Australian Red Cross
Ballarat Community Health
Ballarat Regional Multicultural Council Inc.
Brotherhood of St Laurence
Catholic Care
Community Hubs Australia Inc
Diaspora Action Australia
Diversitat
Jesuit Social Services
Loddon Campaspe Multicultural Services
Melbourne Polytechnic
MiCare (previously New Hope Foundation Inc)
Migrant Information Centre - Eastern Melbourne
Migrant Resource Centre North West Region Inc
Multicultural Youth Advocacy Network (Centre for Multicultural Youth)
South East Community Links (formerly SCAAB)
Southern Migrant and Refugee Centre
Spectrum Migrant Resource Centre
WestJustice
Wimmera Development Association
Wyndham Community and Education Centre Inc, VIC

WESTERN AUSTRALIA
Australian Asian Association of WA Inc
Association for Services to Torture and Trauma Survivors (ASeTTS)
Communicare
Edmund Rice Centre Mirrabooka Inc
Fremantle Multicultural Centre
Ishar Multicultural Women’s Health Centre
Metropolitan Migrant Resource Centre
The Humanitarian Group

RIGHT: Pako Festa, Hudson Long
Photograph: Diversitat