



Access to the Free Interpreting Service for more people more often

The Free Interpreting Service aims to provide equitable access to key services for people with limited or no English language proficiency.

Eligibility for the Free Interpreting Service has recently expanded to allow more people access to language services. This includes

- Access for eligible groups to communicate with anyone in Australia who is eligible for Medicare (previously restricted to Australian citizens and permanent residents)
- Access for allied health professionals providing casework and emergency services within eligible non-government organisations (previously not eligible)
- Access for pharmacies to use the service to provide community pharmacy services (previously only provided for dispensing PBS medications)
- A one year pilot expansion of the pharmacy category of the Free Interpreting Service commenced on 1 July 2018, allowing pharmacists to use the service for all activities under the 6th Community Pharmacy Agreement.

Using the Free Interpreting Service

To register for a client code, eligible groups can complete the [online client registration form](#) on the TIS National website, or allow a few extra minutes the first time they use the service.

More information about the Free Interpreting Service and how to use it is available on the [DSS website](#).

