

# CASE STUDY: **Beyond Diversity**



**Beyond Diversity promotes the engagement of organisations, businesses and professionals with new arrivals in local areas.**

## AT A GLANCE



### Target Participants

Not for profits, government, business and professionals.



### Aim

To assist organisations, businesses and professionals to engage effectively and inclusively with new arrivals in their local area.



### Organisations Involved

CMRC, Local and state government (ie. Ryde Council, FACS), Family and Community Services (Mission Australia, Wesley Mission), Health services (Hepatitis NSW, WentWest PHN), Business (Deutsche Bank),



### Location

Australia wide



### Funding

Fee for service

## Beyond Diversity Cultural Competency Training & Consultancy Service

### Beyond Diversity – Towards Inclusion

In 2017, the Community Migrant Resource Centre (CMRC) introduced Beyond Diversity, providing a suite of training programs, workshops, consultations & cultural mapping services for government, business and community organisations. With over 20 years' experience, the CMRC has developed significant expertise engaging emerging communities and delivering effective high impact settlement services and programs across Sydney. This wealth of insight, expertise and skill is at the heart of 'Beyond Diversity' our new cultural competency training, consultancy and community engagement service.

Refugees arriving in Australia bring with them a vast array of experience, skills and motivation to contribute. How can we better facilitate their contributions and foster more inclusive communities? Settlement is multifaceted and complex, and the Beyond Diversity team understands the intersection of settlement, inclusion and greater social cohesion. By providing professional training and consultancy services, Beyond Diversity supports government, business and not-for profits to meet the challenges of migrant and refugee settlement.

The program employs specialist facilitators from refugee backgrounds to share their insight, expertise and to build a greater understanding of the settlement experience. In addition to this, all our programs and services are customised to the unique needs and challenges of each organisation, to maximise impact and affect real change.

Beyond Diversity adopts a fee-for-service model, and has successfully worked with government, corporates, health, homelessness and community based not for profits.

*“Beyond Diversity gave us understanding and sensitivity to better deal with clients from refugee backgrounds. They researched our organisation including our policy and procedures and clientele and delivered a training tailored especially for our staff. It was very relevant for what we do.”*

### Maria Cuenca

Community Development Coordinator,  
from NSW Department of Family and Community

For More Information Visit:

<http://www.cmrc.com.au/beyond-diversity/>  
<https://www.facebook.com/BeyondDiversity/>

