

# CASE STUDY: SkillME

## Training for Aged and Disability Services



Providing entry qualification and skills for CALD clients wanting to work in aged and disability sector

### AT A GLANCE



#### Target Participants

Newly arrivals with Chinese or Korean language skills, who want to work in the aged and disability sector.



**Aim** To help the targeted group to gain entry qualification, English skills and work experience required



#### Organisations Involved

Metro Assist, CASS, MTC Australia and BCA National Training



#### Location

Sydney, NSW



#### Funding

Multicultural NSW's SkillME funding, SEE Program and Smart & Skilled funding

### SkillME runs training programs

**in collaboration** with employers and other partners to help migrants and refugees to gain qualifications and skills to enter industries with high skill shortages. The structure and delivery of these programs is flexible to meet the needs of employers.

A good example of this collaborative model is a recent training program in the aged and disability sector with CASS (Chinese Australian Services Society), MTC Australia, BCA National and SkillMe working in partnership to provide staff for the new CASS Residential Aged Care facility.

- SkillME (Metro Assist) brings the appropriate partners together to plan and design the program, connects participants who are suitable for the program and has overall management of the program.
- CASS is the employer partner who informs the program of their needs, selects the RTO together with Metro Assist and coordinates work placement of participants in a range of their services.
- BCA National is the RTO providing the training in Certificate III in Individual Support.
- MTC Australia provides the Skills for Education and Employment (SEE) program component which improves language, literacy and numeracy skills. This component is integrated into vocational training with language, literacy and numeracy skills being taught in this program having a strong vocational and industry focus.

### Successful Outcomes:

Four participants out of the 11 who have completed the training were offered employment by CASS and another employer.

Jinmei was a nurse in China for over 20 years. She wanted to use her nursing and personal care skills in Australia but didn't know where to start. She participated in the training and was offered a job by CASS. *"I'm so grateful for your support and letting me participant in this training. I still remember the first day I came to you to inquiry about this training. Thank you so much for your help in the past few months. This great project has given me hope and changed my life."* Jinmei

**Jinmei**

from China

**For More Information Visit:**

[www.metroassist.org.au](http://www.metroassist.org.au)

