

CASE STUDY: Settlement DV Alert Training



DV-alert aims to support frontline settlement workers to effectively recognise, respond and refer when faced with a domestic and family violence case.

DV-alert is a key initiative under the *National Plan to Reduce Violence against Women and their Children 2010-2022*. The DV-alert Program aims to improve the capacity of health, allied health and community frontline settlement workers to recognise signs of domestic and family violence respond with appropriate care and refer clients who are experiencing, or are at risk of experiencing domestic and family violence to relevant support services.

In 2016 Lifeline Australia partnered with the Settlement Council of Australia to develop a Settlement Stream of the training which is specifically designed for working with newly arrived humanitarian entrants. The Settlement Stream of DV-alert was developed by Myriad International Consulting Services following extensive consultation with the settlement sector.

The Settlement DV-alert training is a nationally recognised training program that enables settlement frontline workers supporting refugee background communities in Australia to confidently:

- RECOGNISE signs of domestic and family violence within the context of migrant and refugee communities
- RESPOND with culturally responsive and appropriate care
- REFER people experiencing or at risk of domestic and family violence to culturally appropriate support services

The training is a free training program for settlement frontline workers supporting migrant and refugee communities. Lifeline Australia covers reasonable costs of participants requiring travel and accommodation support to participate in training.

At the completion of the two day training participants receive a Statement of Attainment for the unit of competency CHCDFV001 - Recognise and Respond Appropriately to Domestic and Family *Violence*.

The training is highly interactive and based on adult-centered learning principles, experiential learning opportunities, intercultural pedagogy and activities that aim to facilitate effective learning outcomes.

AT A GLANCE

-  **Target Participants**
Health, allied health and community frontline settlement workers
-  **Aim** To improve the capacity of workers to recognise signs of domestic and family violence respond with appropriate care
-  **Organisations Involved**
SCoA, Lifeline Australia and Myriad International Consulting Services
-  **Location**
Australia wide
-  **Funding**
The Department of Social Services

Testimonials:

- "I now know to help women and men in my community going through family violence."*
- "Interesting delivery of a complex subject. It was broken down into chunks that were easy to understand."*
- "Excellent workshop – I learnt so much!"*
- "Very useful training. Now I won't be reluctant when I pick up on issues."*
- "I have improved my understanding and where I can refer people for help."*
- "The trainers are excellent and the workshops are very informative."*

See Lifeline Australia's DV-alert website for further information
<http://www.dvalert.org.au/>

If you are interested in learning more about the program or registering to attend training in your state please contact SCoA at admin@scoa.org.au or call 02 6282 8515.

