



CASE STUDY: **Building Connected Communities**

Building Connected Communities initiative promotes migrants and refugees to participate in social and economic activities.

Building Connected Communities

The partnerships that are established through the Community Hubs program are a direct reflection of the needs and interests of families. The Community Hubs adopt a grass-roots approach where families identify which social and economic activities they would like to participate in to achieve their goals. Community Hubs staff approach and engage external partners who can facilitate activities, provide families with advice as well as make referrals to services across the community.

AT A GLANCE

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Target Participants
Refugee, migrant and vulnerable families with children aged 0-5 years.
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Aim
Discover how families are developing social connections and engaging in opportunities through the Community Hubs.
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Organisations Involved
Access Community Services, Community Hubs Australia, Community & Philanthropy Partnerships Week, Marsden State School, St Francis College, St Paul's Catholic Primary School, Woodridge North State School and Regents Park State School
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Location
Logan, Queensland
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Funding
An initiative of the Community and Philanthropy Partnerships Week, which is supported through the Prime Minister's Community Business Partnership and managed by Philanthropy Australia in partnership with the Foundation for Rural and Regional Renewal.

- Feedback from Community Hub partners overwhelmingly favoured opportunities to work together with 78% of respondents engaging in the Community Hubs to work collaboratively and network with existing community programs and services.
- 77 Organisations and stakeholder groups are engaged in providing wrap-around support to families who attend the Hubs. The support covers areas including health & wellbeing, life skills, cross-cultural awareness, sport, art & recreation, support services, employment & training and parenting & child development.
- Families report that the community hubs have become the place where they seek advices and assistance. They attend the Hubs to easily connect with services that meet their needs, participate in activities to reduce feelings of isolation, make friends and practice English as well as become familiar with the school system.

"Before the Hubs when I had problems, I didn't know where to go and now I know that the hubs can answer my questions and provide guidance. They can help me with anything and direct me to the right people. The Hub is alone stop shop for people and information."

Burmese Mother

from Woodridge SS Community HUB

For More Information Visit:

https://www.accesscommunity.org.au/building_connected_communities_report

