



# Settlement Council of Australia

## Strategic Framework

### 2017 – 2020

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#### Our Purpose

The Settlement Council of Australia is the national peak body representing agencies that provide settlement services.

#### Our Goal

The Settlement Council of Australia promotes effective settlement outcomes for migrants and refugees settling in Australia.

#### Our Vision

An equitable, respectful and inclusive Australia where effective settlement outcomes provide every opportunity to fully participate in society.

#### Our Values

The Settlement Council of Australia works within a human rights framework, with a particular focus on:

- multicultural democracy
- social justice
- economic and civic participation
- social inclusion and social capital
- access and equity

### Strategic Goal 1: Leadership

**SCOA provides strong leadership and promotes effective settlement outcomes by:**

- **identifying and interpreting trends, issues and opportunities both in Australia and internationally;**
- **harnessing and applying the expertise of the sector to proactively develop and promote opportunities and innovative initiatives and solutions;**
- **documenting and promoting the social and economic contributions of migrants and refugees settling in Australia;**
- **building an evidence base that positively influences and advances the experiences of migrants and refugees.**

### Strategic Goal 2: Representation

**SCOA is an influential representative body for our members, by:**

- **advocating from a sound evidence base to government, the media and other stakeholders;**
- **leading and participating in forums, networks and conferences in Australia and internationally.**

### Strategic Goal 3: Capacity

**SCOA builds capacity in the settlement sector and broader Australian community by:**

- **encouraging and strengthening collaboration and partnerships;**
- **promoting best practice including through the National Settlement Services Outcomes Standards;**
- **showcasing and sharing evidence-based best practice in settlement;**
- **driving service delivery improvements by identifying and responding to gaps and barriers.**